

USCENTCOM's AtHoc IWSAlerts REQUIREMENT DOCUMENT

Project: Purchase Licenses and Support for AtHoc IWS Alerts Software

A requirement of this project is the need for licenses and software maintenance/support for AtHoc IWS Alerts. This software will allow CENTCOM Tampa to link to the 6th Com Squad AtHoc server and the CFH to link to the 379th AtHoc server to receive high-priority, short notice emergency traffic.

Features

AtHoc support should include the following:

1. The Period of Performance will be 1 year from delivery of software license.
2. **Vendor is required to provide proof-of-ownership or proof-of-support documentation.**
3. 24x7 Priority Services via phone and email.
4. Onsite technical support for critical failures
5. Major and minor version upgrades

Description	Part Number	QTY
AtHoc IWS Alerts Virtual Private System Account – perpetual license	n/a	2
AtHoc IWS Alerts COR Premium User CAL (Desktop+Telephony+Email+Text+Pager) – perpetual license	n/a	50
AtHoc IWS Alerts Virtual Private System Account – Software Assurance and Technical Support	n/a	2
AtHoc IWS Alerts COR Premium User CAL (Desktop+Telephony+Email+Text+Pager) – Software Assurance and Technical Support	n/a	50

Manufacturer: AtHoc, Inc.